



**POSITION:** Quality Assurance Supervisor  
**BUSINESS UNIT:** Ice Cream  
**LOCATION:** London 401 plant  
**REPORTS TO:** Quality Assurance Manager

*Nestlé Canada Ice Cream has an immediate opening for a Quality Assurance Supervisor, to join the Quality Assurance team at our state-of-the-art ice cream factory, located in London, Ontario.*

*The incumbent supports the locally responsible unit Quality Manager in the overall management of quality processes. The function contributes to the implementation of the Nestle Continuous Excellence in the pursuit of zero defects as the essential base for maintaining consumer trust and preference.*

### **Responsibilities:**

#### **People and know-how:**

- Lead and motivate the Quality Assurance Team in the achievement of their objectives.
- Contribute to the development of competence of factory and quality associates as necessary.
- Promote quality awareness and commitment to quality across the unit.

#### **System Design:**

- Define and update the specific Quality procedures, instructions and tools in the area of technical expertise.
- Contribute to define and follow-up on quality KPI's
- Set operational objectives in collaboration with the QA Manager.

#### **Quality Mastership:**

- Support Nestle Continuous Excellence program in the quest for zero defect
- Support activities to achieve compliance with the Nestle Quality Management System requirements and other applicable instructions and standards
- Support the delivery of training with respect to Quality Assurance topics
- Support set up of QA requirements for new materials and supplier contacts
- A leading role in HACCP and food safety

#### **Quality Auditing and Verification:**

- Support unit readiness for internal and external audits.
- Support trouble shooting and corrective action follow-up of non-conformities

### **Qualifications:**

- University graduate or equivalent (preferred microbiology, chemistry or food science) is valuable but not essential to the position.
- High degree of competence in cleaning hygiene design & time management.  
Different unit and/or market exposure and specialized training, i.e. CIP, Hygienic design, chemical handling, and team building experience will be considered valuable to the organization.
- Excellent organizational, negotiation and time-management skills combined with strong customer-service orientation. Office automation skills and familiarity with MRP, SAP.

Suitably qualified candidates should first contact their Department Manager before submitting their resume to the undersigned. **The closing date is October 13, 2010.**

All external applicants must access [www.nestlejobs.ca](http://www.nestlejobs.ca). Search for Jobs, click on the vacancy and apply online

**Jennifer Watts – London, Human Resources**

